

		Regina Public Library 2026-28 Strategic Plan		
Our Aspiration Welcome home. Canada’s most livable city - more time, connection, and opportunity. You Belong.				
Our Mission Regina Public Library provides accessible opportunities for the community to engage with information through resources, programs, and expertise. We invest in welcoming spaces, technologies, and partnerships to enable learning, literacy, connection, and well-being.				
10 – Year Vision Regina Public Library is valued by all people of Regina. We are a visible, trusted, and irreplaceable anchor in our community.				
Our Values				
Intellectual Freedom We champion the freedom to seek, receive, and impart information and ideas.	Inclusion We commit to diversity and access for all.	Service We apply our knowledge and expertise to provide service excellence in everything we do.	Curiosity We inspireingenuity, innovation, and the pursuit of information and learning.	Responsibility We uphold high standards of accountability and governance.
Strategic Imperative Our most important measure is Customer Satisfaction				
Stakeholder Impact				
Customers “RPL meets my needs, and I belong.”	Partners “RPL is a valuable, strategic partner.”		Community “RPL is important to Regina.”	
Financial Accountability				
Maintain operating expenses within approved budget	Build capital reserves for asset upgrades and development		Expand and diversify sustainable revenue sources	
Three-Year Deliverables				
Customer Service Enhance RPL's customer service experience through clear service standards, skilled and knowledgeable support, intuitive digital tools, and equitable access to emerging technologies.	Collections Strengthen and showcase dynamic, diverse collections that balance digital and physical formats while aligning with local interests and provincial system needs.		Spaces Evolve and optimize library spaces to support material flow, service delivery, placemaking, and long-term infrastructure renewal.	
Community Programming Refine programming strategies and partnerships to better engage audiences, and align with community needs, and measure impact.	Reputation & Awareness Build public trust and recognition through engagement, strategic communications, and increased awareness of the library's value.		Dunlop Art Gallery Deepen community engagement through the Dunlop Art Gallery by aligning with RPL strategies and expanding access for local audiences.	
Operations & Organization				
Strengthen Financial Stewardship Enhance financial systems and decision-making to better support collaboration, maximize value, and align with strategic priorities, including provincial resource-sharing obligations.	Enhance Organizational Effectiveness Through Data and Project Management Advance data-informed decision-making and project management maturity to drive accountability, continuous improvement, and alignment to strategic goals.	Grow Fundraising Capacity and Public Support Develop a long-term philanthropic strategy and expand fundraising efforts to elevate RPL's profile as a charitable organization.	Foster a Thriving, Inclusive Workplace Cultivate a diverse, equitable, and engaging organizational culture by implementing strategic approaches to recruitment, development, training, and retention.	
Governance				
Governance Excellence Strengthen RPL’s governance by supporting executive leadership, implementing a sustainable governance model, enhancing collaboration with the City of Regina, and champion public awareness of RPL's role and impact.				