

September 20, 2022

Sean Quinlan
Chair, Regina Public Library Board
Regina Public Library
2311 12th Avenue
Regina SK S4P 0N3

Dear Mr. Quinlan:

I would like to make a presentation and have my letter included in the public record for the Regina Public Library (RPL) Board's September 27, 2022 meeting. I hope to make the presentation in person, but may have to do it on the telephone or online.

The Outreach Services Room was a place that I would go to whenever I went to the Central Library, two or three times a week. I used the machines that enlarge print and the machines that read things out loud. The experienced staff there were great in assisting me.

When Covid hit, they closed the Outreach Services room, so that it could be a space to hold books for waiting for the virus to die on the books.

The print-enlarging and read-out-loud machines were moved to another place in the library. Also, the large print books, tapes and DVDs. The general library staff were supposed to help out. I heard that they were supposed to get some training.

I looked forward to the Outreach Services room re-opening after the effects of Covid died down. But instead, the Outreach Services Room remained closed.

Now it is being used for other things.

This seems to me to be a lowering of the services for people with visual challenges and others who used the Outreach Services room and enjoyed the support of the dedicated staff in that room.

Did the library talk to organizations such as the CNIB or other individuals or groups involved with people with disabilities to see what they thought of these changes before the changes were made?

Also, I would like to say that it would be good to have a water fountain on the main floor so I could get water for my service assistant dog.

I would appreciate if you would address these concerns, and look forward to working with you.

Sincerely,

John Bishop
Regina