


<div>Our Aspiration</div> <div>Social vitality and economic prosperity for the people of Regina.</div>						
<div>Our Purpose</div> <div>To provide community services, spaces, and technologies to inspire discovery, learning, and connection.</div>						
<div>Strategic Imperative</div> <div>We positively impact the community.</div>						
<div>Organizational Values</div>						
<div>Inclusion</div> <div>We embrace diversity and champion access for all.</div>	<div>Service</div> <div>We listen and respond to customers and community.</div>	<div>Intellectual Freedom</div> <div>We protect the freedom to seek, receive, and impart information and ideas.</div>	<div>Responsibility</div> <div>We hold ourselves to high standards of accountability, confidentiality, and privacy.</div>	<div>Resourcefulness</div> <div>We cultivate ingenuity, innovation, and partnerships.</div>		
<div>The RPL Experience</div>						
<div>5.1. Customer-Centric</div> <div>5.1.1. “RPL staff are knowledgeable, empathetic, and user-focused.”</div>	<div>5.2. Welcoming Spaces</div> <div>5.2.1. “RPL’s physical and digital spaces are welcoming and designed for my needs.”</div>	<div>5.3. Exceptional Value</div> <div>5.3.1. “RPL programs and services are beneficial, affordable, and easy for me to access.”</div>		<div>5.4. Enjoyment</div> <div>5.4.1. “The RPL experience is fun and fulfilling.”</div>		
<div>Accountability</div>						
<div>4.1. Sustain</div> <div>We prudently manage resources for sustainable operations</div>			<div>4.2. Grow</div> <div>We position the library for future growth</div>			
<div>4.1.1. Operating expenses within board approved budgets.</div>		<div>4.1.2. Responsible financial reporting for board and public oversight.</div>	<div>4.2.1. Capital reserves for infrastructure upgrades and development.</div>	<div>4.2.2. Expanded revenue through funds development initiatives.</div>		
<div>3.1. Programs and Services</div> <div>We support the success of individuals and community.</div>			<div>3.2. Community Presence</div> <div>We are part of the future of Regina.</div>			
<div>3.1.1. Integrate technology solutions for an enhanced digital and in-person experience.</div>	<div>3.1.2. Engage communities to ensure responsive programs and services.</div>	<div>3.1.3. Innovate to meet the diverse needs and interests of the community.</div>	<div>3.2.1. Renew Central Library Infrastructure to meet long-term community needs.</div>	<div>3.2.2. Fulfill our commitment to city-wide services through branch renewal.</div>	<div>3.2.3. Expand physical reach of the RPL experience through partnerships and innovations.</div>	
<div>2.1. Systems and Processes</div> <div>Our operations and resources are optimized.</div>						
<div>2.1.1. Leverage innovation and technology to continuously improve.</div>	<div>2.1.2. Enhance operational planning, budgeting, and project management functions.</div>	<div>2.1.3. Embed RPL brand across all aspects of operations.</div>	<div>2.1.4. Demonstrate the value of RPL to residents, partners, and stakeholders.</div>	<div>2.1.5. Advance and diversify funds development.</div>		
<div>1.1. Organization</div> <div>Our people are prepared, engaged, accountable.</div>						
<div>1.1.1. Develop leadership capacity.</div>	<div>1.1.2 Facilitate an environment of purpose and shared success.</div>	<div>1.1.3. Embed Equity, Diversity, and Inclusion throughout the organization.</div>	<div>1.1.4. Engage all staff in building a customer-centred environment.</div>	<div>1.1.5. Ensure public accountability in governance practices.</div>		